Lieutenant Governor's Update on Regionalization Effort for Emergency Dispatch in Western Massachusetts Friday, September 18, 2009 1:30 p.m. Town Room, Amherst Town Hall

- I. Meet & Greet with Participants of Amherst and Springfield area projects
- II. Welcome & Opening Remarks from Lieutenant Governor Tim Murray and Amherst Town Manager Laurence Shaffer
- III. Overview of Regionalizing Call Centers by Frank Pozniak, Executive Director, State 911 Commission
- IV. Discussion
- V. Closing Remarks

Town of Pelham, Town of South Hadley, Town of South Hadley Fire District 2, Town of Ludlow, Town of Ware, Town of Eleven participating entities: The Town of Amherst, Town of Hadley, University of Massachusetts Amherst, Town of Belchertown, Wilbraham, Town of East Longmeadow.

Estimated annual operating budget: Estimated annual call volume:

\$1,400,000

